

**Black Family Development
Performance
Measurement &
Management System**

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Leadership
Continuously collects and analyses data to mitigate risk and improve performance in the following areas:
Strategic Planning
Ethics, Corporate & Legal Compliance
Financial & Risk Management
HR & Health & Safety
Recipient Rights & Accessibility
Accessibility, IT & MIS
Performance Objectives

Performance Objectives align with Mission
Program Development based on data analysis and assessment of persons served
Improving the well being of children:
Mental Health – Juvenile Justice
Substance Abuse
Improving Support To Families:
Family Preservation
Improving Neighborhood Safety:
Community Engagement
Expanding Positive Youth Development

Performance Measurement & Management Cycle based on IT Data and Analytical Decision Making & Planning

Data Sharing/ Evaluation:
BFDI Staff
Advisory Committees
Board Committees
Governing Board
Funders
Potential Funders
Regulatory Agencies
Legal Experts
External Auditors

Integrated Data Sharing with all stakeholders using:
Program Indicators
Quality Assurance Analysis
Financial Trends
H & S - HR Trends
Internal - External - Audits
MIS Including Demographics
Corrective Action Plans
Persons Served Surveys
Recipients Rights, Ethics
Corporate Compliance
Risk Assessment

Extenuating Circumstances

**Mission Drift
Requires
Corrective
Action
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Performance Objectives achieved & shared

Performance Objectives align with Mission

Data review for Accuracy & Completeness utilizing IT tools
Continuous Input from Persons Served & Other stakeholders

Data collection By Performance Indicators

Data vetting

Reference: Brinckerhoff's Stewardship Decision Tree