Black Family Development, Inc.’s leadership and personnel embrace a philosophy of person-centered care, which is anchored in the agency’s history, and guides the agency’s service delivery. The agency values consumer choice, self-determination, and the inherent rights and strengths of persons served. Embodied in this philosophy is the belief that the voice, strengths, needs, and desires of persons served should drive the person-centered planning process. We believe that persons served are the best experts of their life story and needs, and are key drivers in the planning, developing, and monitoring of services delivered and their care.

Black Family Development, Inc.’s helping professionals are supporters and facilitators of person-centered care. As in keeping with the agency’s Code of Ethics, our helping professionals continuously promote service accessibility, cultural sensitivity, encouragement, and diversity, while conveying hope, dignity and respect for persons served.

BFDI’s person-centered philosophy is communicated to the agency’s governing board, consumers, the community, and other stakeholders through our Annual Report, written consumer handbook, Code of Ethics, Personnel Policies, and conspicuously displayed throughout the agency.