

## 2019 CONSUMER SATISFACTION TABLE

<i>PROGRAM</i>	<i># SURVEYS</i>	<i>% SATISFACTION</i>
CMO TEAM 1 - YOUTH	110	98%
CMO TEAM 1 – PARENT/GUARDIAN	57	100%
CMO TEAM 2 - YOUTH	60	99%
CMO TEAM 2 – PARENT/GUARDIAN	56	99%
EPIC/PMTO - YOUTH	48	100%
EPIC/PMTO – PARENT/GUARDIAN	35	99%
FAMILY CONNECTIONS	77	100%
FREE PREVENTION	25	100%
HOPE (SUD) – YOUTH	0	N/A
HOPE (SUD) - ADULT	46	100%
JAIL PLUS	34	100%
PARENTS AS TEACHERS	12	100%
SCHOOL SUCCESS - YOUTH	27	100%
SCHOOL SUCCESS – PARENT/GUARDIAN	18	100%
STAGES - YOUTH	80	100%
STAGES – PARENT/GUARDIAN	59	100%
WRAPAROUND - YOUTH	14	98%
WRAPAROUND – PARENT/GUARDIAN	15	100%
YOUTH ASSISTANCE PROGRAM - YOUTH	128	98%
YOUTH ASSISTANCE PROGRAM – PARENT/GUARDIAN	28	100%

<b>TOTAL #/AVG. 2019</b>	<b>929</b>	<b>99%</b>
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